

## RESOURCE GUIDE

### CITY OF PITTSBURGH

This guide provides an overview of some of the organizations in Pittsburgh & Allegheny County that may be able to provide you with home-repair assistance and other various forms of support.

#### HOME REPAIR & MAINTENANCE

##### Urban Redevelopment Authority

(412) 255-6574 // [ura.org](http://ura.org)

##### Home Accessibility Program for Independence

**(HAPI)** is a grant program to assist eligible homeowners and landlords in providing accessibility modifications for the home. Maximum homeowner grant is \$15,000. Total household income must not exceed 120% of the AMI, those who are below 50% of AMI are prioritized. Proof of Disability is required along with proof of ownership, income verification, and up to date city and county real estate taxes.

##### Residential Facade Improvement Program

(412) 267-4134

Offers up to \$8,000 in matching grant funds, based on household income, to make modifications to front and side façades. To qualify the home must be owner occupied and 50% of the funds must be used for the front façade repairs. Total household income must not exceed 120% of AMI.

**\*CALL THE NUMBER LISTED FOR THE URA FOR FURTHER INFORMATION ON ANY OF THE ABOVE PROGRAMS OR TO REQUEST AN APPLICATION**

##### Allegheny Lead Safe Homes Program

(412) 227-5700

[alleghenycounty.us/leadsafeprogram](http://alleghenycounty.us/leadsafeprogram)

This program provides free lead-paint testing and hires a Certified Lead Abatement Contractor to repair all lead hazards found in qualifying homes\*.

##### **Repairs include:**

- Repairing and repainting chipping and lead-painted surfaces
- Window and door repair or replacement
- Enclosing exterior trim and component

*\*Household must meet income guidelines and have a **child under the age of 6** that spends more than 60 hours a year in the home, or a **pregnant** resident*

##### ACTION Housing

##### Allegheny County Rehabilitation Program

(412) 639-9416

[actionhousing.org/our-services/allegheny-county-rehabilitation-program/](http://actionhousing.org/our-services/allegheny-county-rehabilitation-program/)

The Pennsylvania Department of Community and Economic Development has allotted \$2 million to provide whole home repairs to eligible homeowners in Allegheny County. Eligible repairs include roofs, siding, windows, foundations, and handicap-accessible modifications.

**\*Eligible applicants must be homeowners whose household incomes do not exceed 80% AMI.**

##### Weatherization Assistance Program

(412) 281-2102 // [actionhousing.org](http://actionhousing.org)

ACTION-Housing administers a Weatherization Assistance program for low-income households. The purpose of the free program is to help residents lower their fuel bills by lowering their fuel consumption.

**Depending on the results of the computerized audit, the following may be provided through the program:**

- Replace cracked or broken glass in windows
- Weather strip around windows and doors
- Reglaze windows
- Replace and install threshold and door sweeps
- Wrap hot water tank/any exposed water pipes
- Insulate attic area

##### Pennsylvania Homeowner Assistance Fund (PAHAF)

(888) 987-2423 // [pahaf.org](http://pahaf.org)

PAHAF provides assistance to homeowners with avoiding mortgage delinquency, default, foreclosure, and loss of utilities (electric, gas, water). To qualify household income should be equal or less than 150% of area median income, and household is not receiving the same assistance for mortgage payment, mortgage reinstatement, property charges, and/or utility payments from another federal, state, local, non profit or tribal source.

##### Pennsylvania Housing Finance Agency

(412) 429-2842 or (800) 822-1174 // [phfa.org](http://phfa.org)

##### Homeowners Energy Efficiency Loan Program

**(HEELP)** offers loans between \$1,000 and \$10,000 for specific energy efficiency repairs at a fixed-rate of one percent for 10 years with no prepayment penalties. The specific uses for HEELP funds are: Air sealing, insulation and ductwork; Energy efficient windows and doors; Energy efficient heating or cooling system repairs or replacements; and Roof repairs or replacements.

## Habitat for Humanity of Greater Pittsburgh

(412)-450-8520 // [www.habitatpittsburgh.org](http://www.habitatpittsburgh.org)

Habitat for Humanity of Greater Pittsburgh offers several affordable home repair programs designed to help low-income homeowners. Services range from minor to extensive exterior repairs, energy efficiency improvements, and critical home repairs to restore safe and sound living conditions. Applicants must meet income qualifications and be able to make a minimal monthly payment to help cover the cost of repairs. **Contact Emily Kammenzind, Director of Homeowner Services, at the number listed above ext. 10 to apply.**

## TAX RELIEF

### Allegheny County

#### Act 50 Homestead Exclusion

(412) 350-4636

[alleghenycounty.us/real-estate/abatements-exemptions/act-50.aspx](http://alleghenycounty.us/real-estate/abatements-exemptions/act-50.aspx)

Under this amendment, the initial \$18,000 in assessed value of each owner-occupied residential property and certain farmstead properties within Allegheny County will be excluded from County real estate property taxation.

#### Act 77 Senior Citizen Property Tax Relief

(412) 350-4154

<https://alleghenycountytreasurer.us/real-estate-tax/real-estate-tax-2/>

This program entitles qualified Allegheny County applicants (aged 60 or over or between ages 18 and 60 and permanently disabled) to a flat 30 percent discount on county property taxes. **Deadline to file for relief in 2021 is June 30, 2020.** An approved, qualified applicant continues to receive tax relief as long as they are the property owner/occupant, and the household income does not exceed \$30,000 (calculate using only 50% of gross SSI/SSDI benefits and 100% of all other income).

### Jordan Tax Services

724-731-2300 or 412-835 5243

<http://www.jordantax.com/>

Jordan Tax Services, Inc. offers comprehensive collection services to all PA school districts, municipalities, counties and authorities, including current tax and utility fee collection. Jordan Tax Services will also assist you in establishing a payment plan.

## UTILITY ASSISTANCE

### Pittsburgh Water Sewer Authority

#### (PWSA) Customer Assistance Program

(866) 762-2348 // [pgh2o.com/CAP](http://pgh2o.com/CAP)

PWSA's Customer Assistance Program is designed to provide financial relief for low income residential customers who are having difficulty paying their water and sewer bill. It offers the following programs:

**Winter Shut off Moratorium:** Dec 1<sup>st</sup> - Mar 31<sup>st</sup> for customers who are at or below 250% of the Federal Poverty Level

**Bill Discount Program:** 75\$ reduction of fixed monthly water and wastewater conveyance charges for customers at or below 150% of the Federal Poverty Level

**Hardship Grant Program:** Cash grants up to \$300 per year for customer at or below 150% of the Federal Poverty Level

**Private Lead Line Replacement:** Private side lead line replacements for customers who are at or below 250% of the Federal Poverty Level

### Gas Utility Assistance Programs

*The following are programs available to both Peoples and Columbia Gas customers. Both providers manage a host of assistance programs. Those administered by only one provider will be indicated. To access these programs, call the number listed for your gas provider.*

#### Peoples Gas

(800) 764-0111

[www.peoples-gas.com](http://www.peoples-gas.com)

#### Columbia Gas

(888) 460-4332

[www.columbiagaspa.com](http://www.columbiagaspa.com)

#### Customer Assistance Program/Budget Billing

**(CAP)** participants are given affordable, monthly, long-term bill payment plans so they can maintain their gas service. Payments are based on income, not gas usage.

#### Usage Reduction Program (LIURP)

LIURP is a free weatherization program to help income eligible customers, who have lived in their home for at least one year, reduce their energy costs. Customers must meet usage requirements (170 therms/month). Weatherization measures may include:

- Heating system improvements
- Attic and wall caulking
- Insulation & weather stripping

#### Emergency Furnace, Water Heater, and Line Repair Program

Provides assistance to income eligible customers who own their home with furnace, primary heat source appliances, and houseline repair issues.

## Customer Assistance Referral and Evaluation Services (CARES) \*Columbia Gas only

Offers basic budget counseling, customized payment plans, and referrals to energy grant programs and community resources. In cases of extreme hardship, those above income limits may qualify.

## Audits & Rebates \*Columbia Gas only

**(877) 376-2783**

income eligible customers could get a free home energy audit, an energy efficiency plan and up to \$3,600 in instant rebates toward installation of recommended items, such as heating equipment, insulation, air sealing, gas water tank and smart thermostats.

## Dollar Energy Fund Grants

**(800) 400-9276**

Provides cash assistance to income eligible customers whose gas service is off or in threat of termination. You must apply for LIHEAP/Crisis first (when open) and have made a good faith payment on the account within the last 90 days. **Program opens October 1<sup>st</sup>.**

## Low-Income Home Energy Assistance Program (LIHEAP) & CRISIS GRANTS

**(800) 272-2714**

Income-eligible households can apply for energy assistance grants. The program is based on income and number in a household and is administered by the Department of Human Services. LIHEAP provides cash assistance to help utility customers pay residential energy bills. The program normally opens around November each year.

## Duquesne Light

### Customer Assistance Program

**(888) 393-7600**

This program offers qualifying Duquesne customers reduced monthly payments based on ability to pay and debt forgiveness if terms of the CAP agreements are met. The applicant's household income must be less than 150% of the federal income poverty guideline. Contact the CAP location nearest you for an application.

## Whole-House Energy Audit

**(888) 998-9478**

**[duquesnelight.com/wattchoices](http://duquesnelight.com/wattchoices)**

Duquesne is providing income-eligible homeowners who are at or below 150% of the federal income poverty guideline a free whole-house energy audit's which include a thorough analysis of your home's energy usage, diagnostic testing, and professional recommendations on potential upgrades They can recycle your old refrigerator and provide you with 50\$ rebate. They will also require old (but functional) freezers. Call them at the number above to request an energy audit.

## SAFETY

### American Red Cross

#### *Sound the Alarm Program*

**(800) 733-2767**

**[getasmokealarm.org](http://getasmokealarm.org)**

The Red Cross and its partners will install a limited number of free smoke alarms for those who cannot afford to purchase smoke alarms or for those who are physically unable to install a smoke alarm. The Red Cross also installs a limited number of specialized bedside alarms for individuals who are deaf or hard-of-hearing. Call them at the number above to be connected to your local chapter or fill out the request form at the website above.

### City of Pittsburgh

#### *Smoke Detector Program*

**(412-255-2863)**

The Pittsburgh Fire Bureau will supply and install smoke detectors to any City resident that requests one. The request can be made by contacting the 311 Response Center, or by calling the Fire Bureau at 412-255-2863.

## GENERAL ASSISTANCE

### Area Agency on Aging (AAA)

**(412) 350-5460**

The Area Agency on Aging (AAA) assists Allegheny County residents, 60 years of age and older, to live safe, healthy, and, when possible, independent life. They provide services to older adults who face challenges but want to remain in their home by aiding with applying for services, domestic care, nursing home alternative, services in the home and more. Contact them at the hotline number above to be connected to services.

### PA 2-1-1 Southwest

**Dial 2-1-1 or (888) 553-5778**

**Dial 7-1-1 for hearing impaired**

**[PA211sw.org](http://PA211sw.org)**

Similar to 911, 2-1-1 is an easy-to-remember phone number that quickly and effectively connects people in need with resources for everything from substance abuse treatment to care for a child or an aging parent. By simply dialing 2-1-1, trained Resource Navigators can assess your needs then match you to the best and closest resources in your community. The 2-1-1 database contains information on more than 6,000 health and human service agencies.

## LEGAL SERVICES

### Neighborhood Legal Services (NLS)

**(866) 761-6572**

NLS seeks to meet the civil legal needs of our community through effective legal representation and education. This office provides free legal representation to eligible clients in Allegheny County.

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*Rebuilding Together Pittsburgh is sharing these resources to assist Allegheny County Residents to access resources, we are not responsible for changes in programs or program eligibility or in any unsatisfying experience.*